

# ProTalk Plus

## Change A Phone Number Tutorial

The ProTalk Plus Change A Phone Number Tutorial will walk you through the steps needed to modify a database to change a phone number. There are 2 ways in which this can be done; using the Database Editor (PC software) or by using a touch-tone phone.

### Using the Database Editor

With the B1290 powered, attach a program cable to the unit and launch the software:



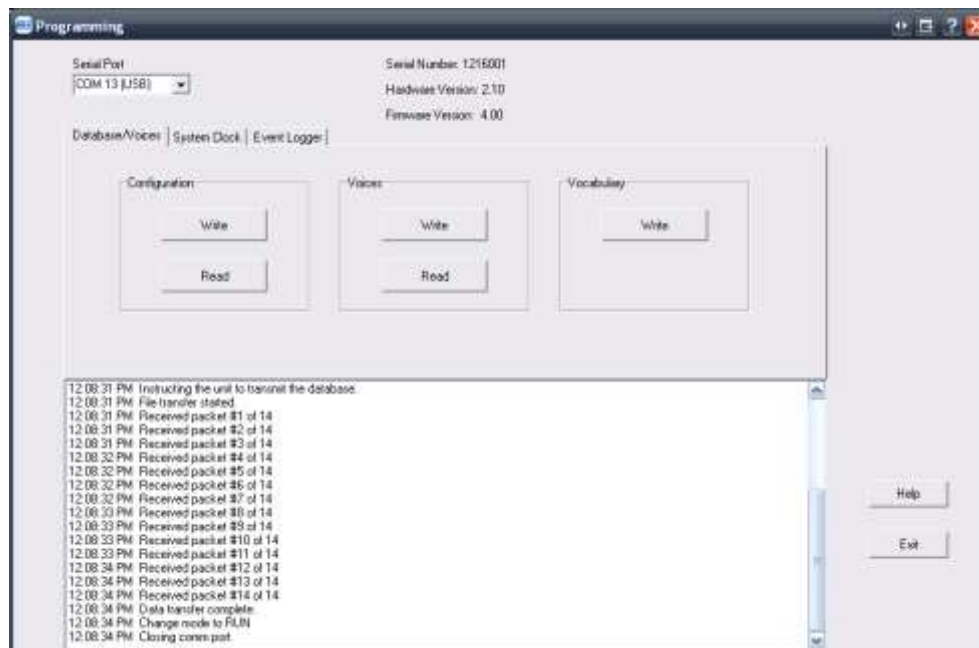
Open the Programming window by clicking on the 'Program' heading:



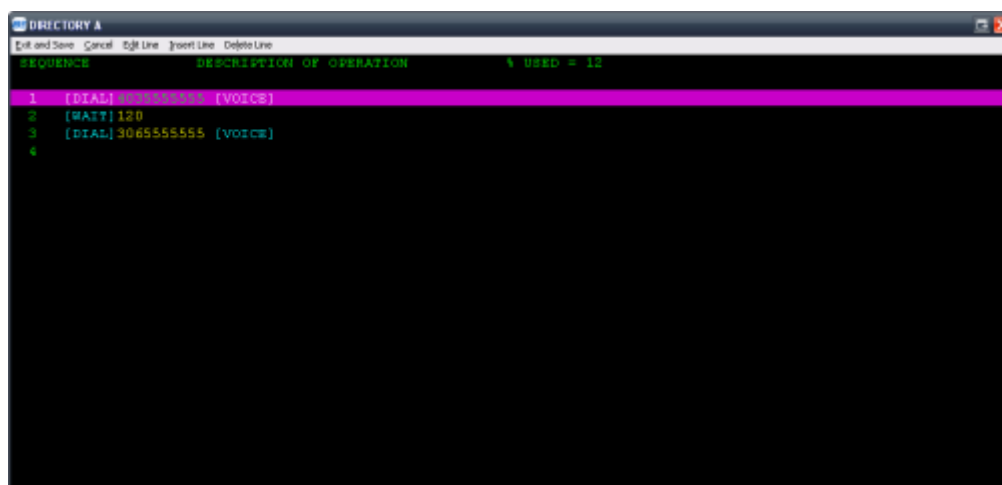
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Select the appropriate COM port under the 'Serial Port' heading. If the B1290 is a V1 type, the COM port will need to be selected manually. If the B1290 is a V2 type, the COM port will automatically be selected. Press the 'Read' button under 'Configuration' to retrieve the current database of the B1290:



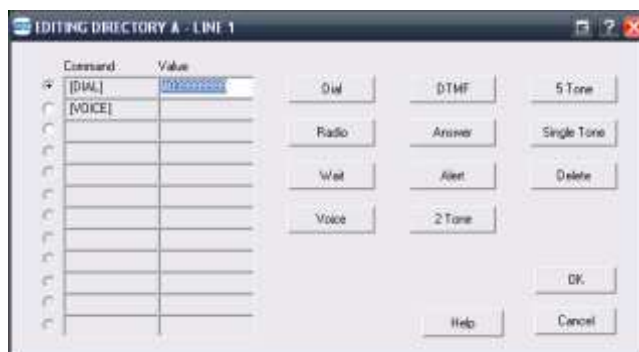
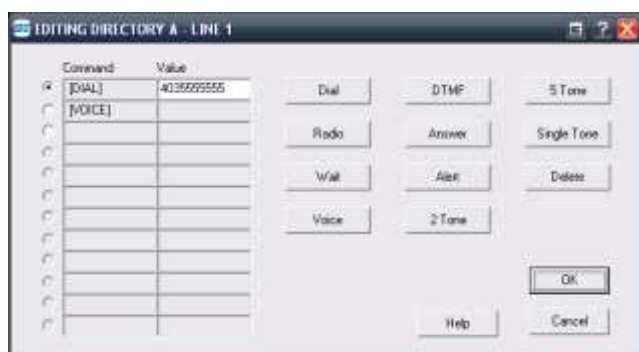
Close the Programming window and select the directory (typically A) by pressing the corresponding button at the top:



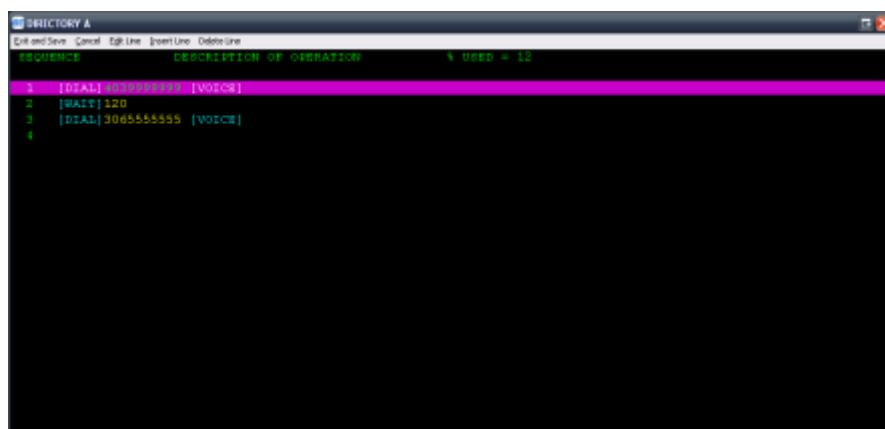
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Double-click the line of the phone number that needs to be changed, highlight the number in the 'Value' column, change it and press 'OK':



Press 'Exit and Save' in the upper left-hand-corner of the window:



Open the Programming window again:



Press the 'Write' button under the 'Configuration' heading to send the modified database to the unit.



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The software can now be closed and the program cable removed. If connected to an older V1 B1290, the program cable must be removed before the unit is able to operate normally.

### Using A Touch-Tone Phone

The number can be changed locally (at the unit itself) with a touch-tone phone connected to the PGM port, or remotely, by calling the number of the phone line that the unit is connected to.

When the handset is lifted, “No Alarm. Enter Control Code” will be spoken. Wait several seconds and “Program Access. Enter Program Code” will be spoken (if calling remotely and the unit disconnects the call after the prompt, an Access Code has been programmed and needs to be entered shortly after the prompt):

*You: Press 2\*\**

B1290: “Enter Directory.”

*You: Press 1\*\* for directory A (2\*\* for directory B, etc).*

B1290: “Directory A Line 1 is DIAL 4035555555 VOICE”

*If this is not the number/command that needs to be changed, enter \*\* until you get to the appropriate line. Once there, proceed to the next step below.*

*You: Press 2\*\**

B1290: The unit will beep.

*You: Enter #0, the new number, #8, followed by \*\*.*

*Once \*\* is entered, the unit will playback the new number. If adequate, press \*\* to continue to the next number or simply hang-up if you're done. If you would like to re-enter the number, press 2\*\* again.*

